

**Title of Invention: Systems and Methods for Using a
Web Portal to Integrate Into a Carrier Return
System**

Inventor(s) Name: Walters et al.

Attorney Docket Number: 18360/260051

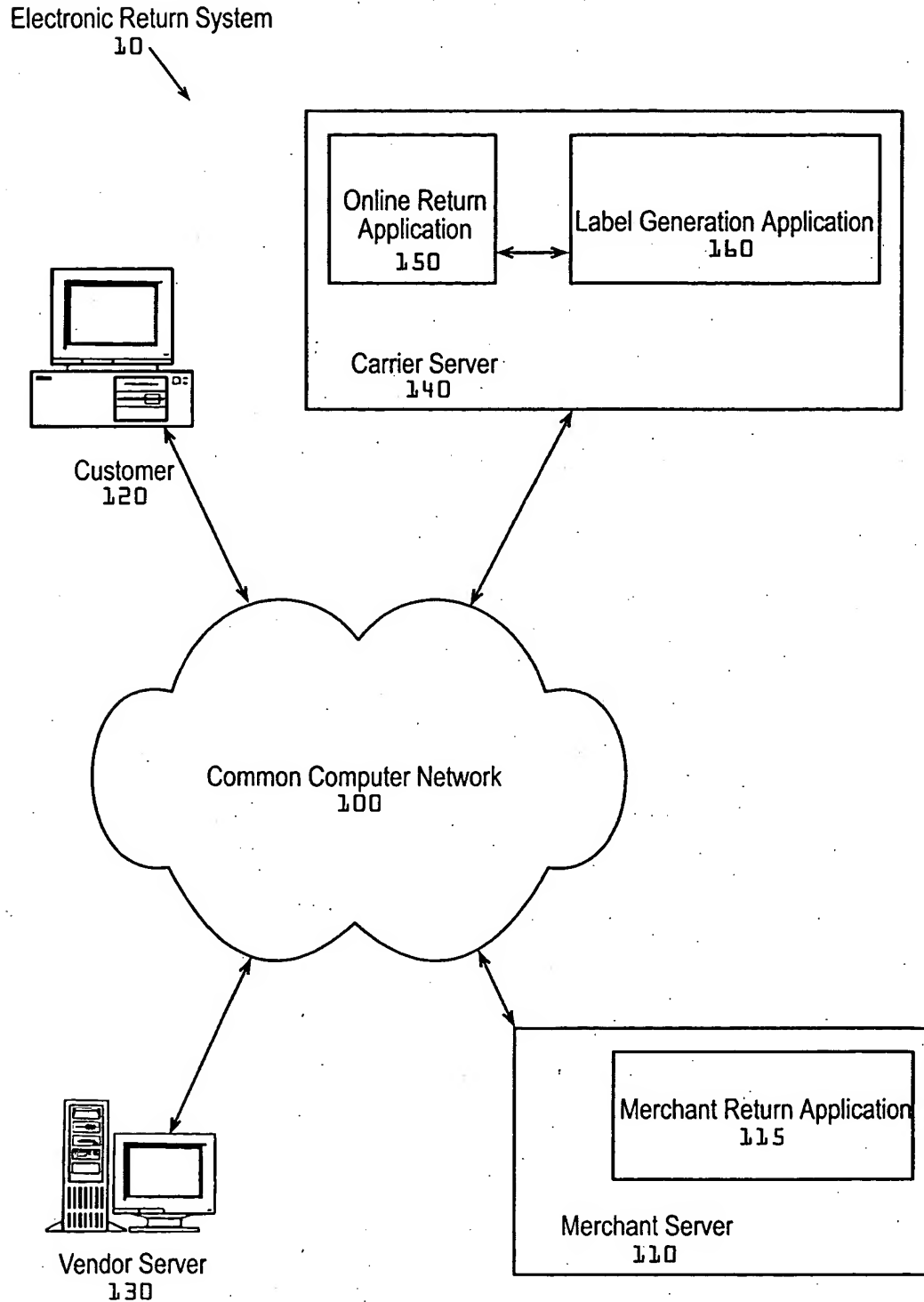


Fig. 1

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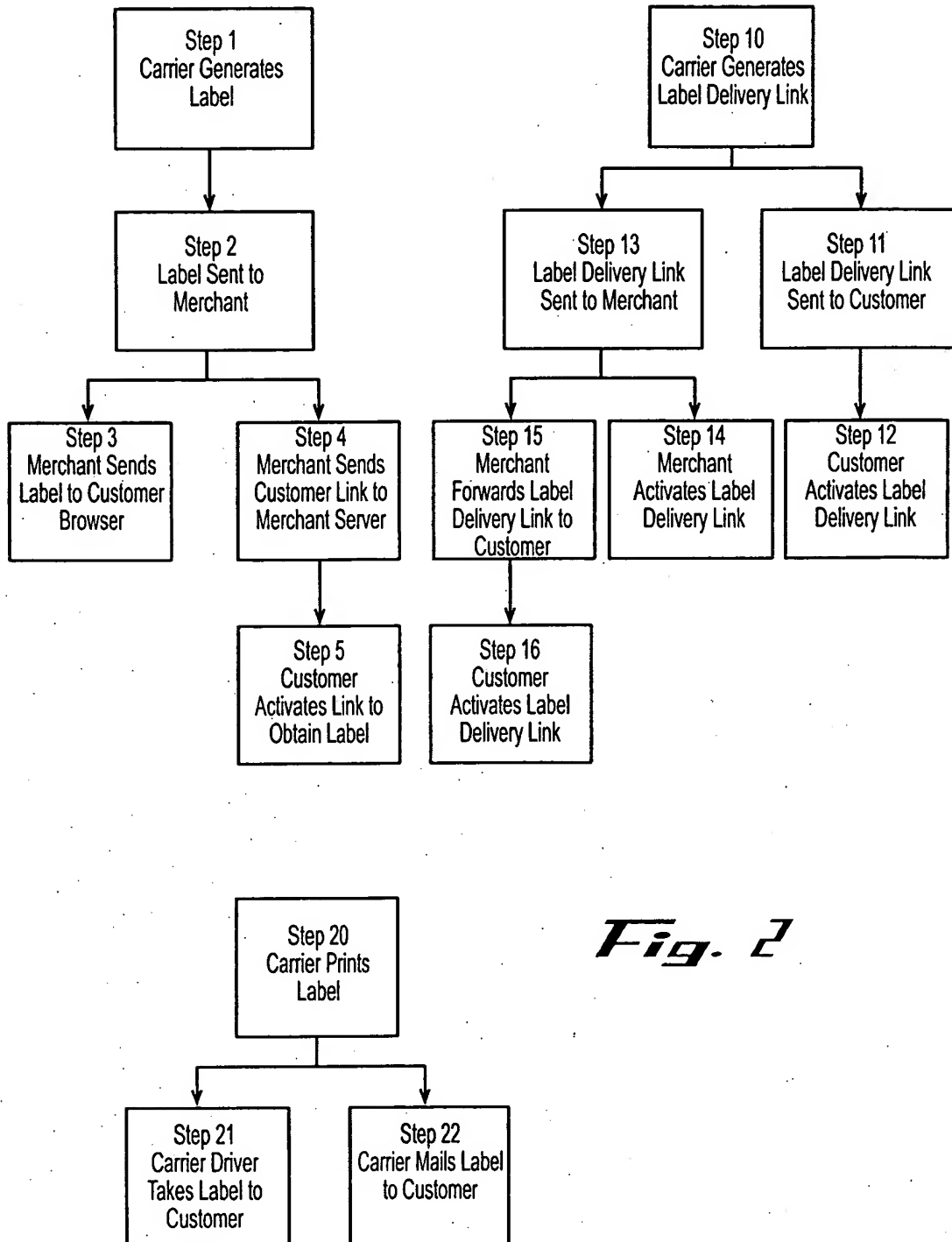


Fig. 2

**Title of Invention: Systems and Methods for Using a
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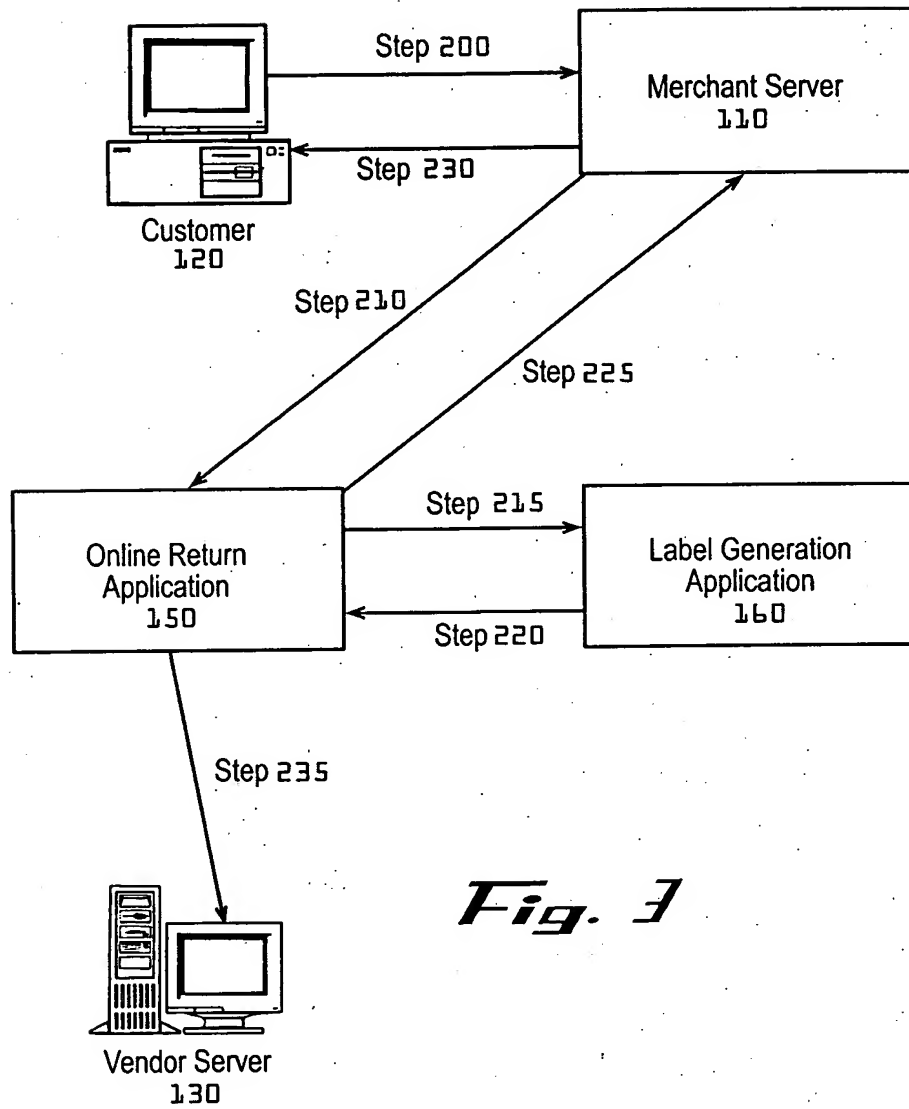


Fig. 3

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Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Fonts Print Edit

Address: https://www.us.buy.com/corps/support/eAccount/profile.asp?shopper_id=OWJ66A1FJQSH2NV6000CM9C9GBEC30E6

buy.com
the internet superstore / at home / at work

Support | Company Info | Investor Info | buy.com | Affiliates

My Account
Forgot password
New Account

Support > My Account > Profile Account History

Account Profile

For Lisa Mondeau Edit Login Logout

Bill To: Payment Choices
American Express
37...1510
Lisa Mondeau

Ship To: Shipping Addresses
Lisa Mondeau

Click on an order number for more details, including tracking and billing information

order date	order #	total	status
8/29/2000	<u>8158499</u>	\$63.73	Complete
8/23/2000	<u>8079211</u>	\$11.60	Complete
8/11/2000	<u>7920998</u>	\$45.60	Complete
8/11/2000	<u>7920974</u>	\$22.52	Complete
8/11/2000	<u>7920955</u>	\$22.52	Complete

Track Track Track Track Track
Return Return Return Return Return

Click on Return for order detail

Internet zone

Fig. 4H

Inventor(s) Name: Walters et al.
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Fig. 4B

Fig. 4f

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File Edit View Go Favorite Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Fonts Print Edit
Address: https://www.us.buy.com/corps/support/eAccount/profile.asp?shopper_id=OWJ66A1FJQSH2NV6000CM9C9GBEC30E6

buy.com
the internet superstore / at home / at work

Support | Company Info | Investor Info | buy.com | Affiliates

Support > My Account > Profile Submit Return

My Account
Forgot password
New Account

Search At Home

basket | checkout | gift center | Pcountry

Order #8158499
Placed Tuesday, August 29, 2000

Please read our return policy for our return guidelines. All returns must include a receipt.

Request An RMA#

sku	10212109	50X READER EIDE 650A 128K 85MS 6000KB/SEC	ERT MNT CAPB
qty	1	reason for return	280
	Defective	manufacturer's packaging	285
	Opened	action requested	290
	Opened	Credit	
	Unopened		

Business Rule

REQUEST AN RMA# 295

All returned items will be examined upon receipt.
If the item is not as described (i.e. not defective or opened), we may be unable to issue you a credit or send a replacement, and the product may be shipped back to you.

*If you request a replacement, we will ship your replacement after we receive your returned product. If you need a replacement right away, we suggest that you request a credit and place a new order.

[return other items](#)

Internet zone

Fig. 4D

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buy.com-Profile-Microsoft Internet Explorer
File Edit View Go Favorite Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Fonts Print Edit
Address: https://www.us.buy.com/corps/support/eAccount/profile.asp?shopper_id=OWJ66A1FJQSH2NV6000CM9C9GBEC30E6

buy.com
the internet superstore / at home / at work

? support basket checkout | support | gift center | country
Search At Home

Support > My Account > Profile Submit Return

Order #8158499
Placed Tuesday, August 29, 2000

Please read our return policy for our return guidelines. All returns must include a return merchandise authorization number (RMA#)

Request An RMA#

sku	10212109	50X READER EIDE 650A 128K 85MS 6000KB/SEC VERT MNT CAPB
qty	1	reason for return
	Defective	manufacturer's packaging
	Opened	action requested
		Credit
		Credit
		Replacement*
		Replacement

295 290 285

REQUEST AN RMA#

Request RMA

All returned items will be examined upon receipt.
If the item is not as described (i.e. not defective or opened), we may be unable to issue you a credit or send a replacement, and the product may be shipped back to you.

*If you request a replacement, we will ship your replacement after we receive your returned product. If you need a replacement right away, we suggest that you request a credit and place a new order.

return other items

Internet zone

Fig. 4E

Fig. 4F

**Title of Invention: Systems and Methods for Using a
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Fig. 5A

Title of Invention: Systems and Methods for Using a
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Attorney Docket Number: 18360/260051

351
<ReturnService>
 <Code>4</Code>
</ReturnService>
352
<Service>
 <Code>01</Code>
</Service>
355
<PaymentInformation>
 <Prepaid>
 <BillShipper>
 <AccountNumber>123456</AccountNumber>
 </BillShipper>
 </Prepaid>
</PaymentInformation>
360
<Package>
 <PackageServiceOptions>
 <Notification>
 <NotificationCode>3</NotificationCode>
 <E-MailMessage>
 <E-MailAddress>Vendor@vendor.com</E-MailAddress>
 <Memo/>
 <Subject>Shipment ID</Subject>
 <FromE-MailAddress>Shipper@shipper.com</FromE-MailAddress>
 <FromName>Merchange</FromName>
 <UndeliverableE-MailAddress>Shipper@shipper.com</UndeliverableE-MailAddress>
 </E-MailMessage>
 </Notification>
 </PackageServiceOptions>
 <AdditionalHandling/>
 <ReferenceNumber>
 <Code>75</code>
 <Value>0123456789</Value>
 </ReferenceNumber>
 <Description>Letter to be returned</Description>
 <PackagingType>
 <Code>01</Code>
 </PackagingType>
</Package>
</Shipment>
</ReturnRequest>

305

365

370

Fig. 5B

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UPS Internet Shipping: View/Print Label

UPS Internet Shipping: View/Print Label

1. Print the label: Select Print from the File menu in this browser window to print the label below.
2. Fold the printed label at the dotted line. Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.

3. Getting Your Shipment to UPS
Customers without a Daily Pickup

Ground, 3 Day Select, and Standard to Canada shipments must be dropped off at an authorized UPS location, or handed to a US driver. Pickup service is not available for these services. To find the nearest drop-off location, select the Drop-off icon from the UPS tool bar.

Air shipments (including Worldwide Express and Expedited) can be picked up or dropped off. To schedule a pickup, or to find a drop-off location, select the Pickup or Drop-off icon from the UPS tool bar. Click here to find your nearest UPS Drop-off Location.

Customers with Daily Pickup

Your driver will pickup your shipment(s) as usual.

FOLD HERE

SHIPFROMCOMPANYNAME(JOEC) 11 SHIPFROMADDR1(JOEC) LONG ISLAND CITY NY 11101 SHIP TO: SHIPTOATTNAME(VENDOR) (333) 656-7337 9339 SHIPTOCOMPANYNAME(VENDOR) USSHIPTOADDR2(VENDOR) USSHIPTOADDR3(VENDOR) 33 SHIPTOADDR1(VENDOR) ATLANTA GA 30346		GA 300 9-03 UPS NEXT DAY AIR TRACKING#: 1Z F00 100 84 9006 7972		BILLING: P/P DESC: MerchandiseDescriptionText AUTHORIZED RETURN SERVICE RMA: abcdefg	
SHIPFROMCOMPANYNAME(JOEC) 11 SHIPFROMADDR1(JOEC) LONG ISLAND CITY NY 11101 SHIP TO: SHIPTOATTNAME(VENDOR) (333) 656-7337 9339 SHIPTOCOMPANYNAME(VENDOR) USSHIPTOADDR2(VENDOR) USSHIPTOADDR3(VENDOR) 33 SHIPTOADDR1(VENDOR) ATLANTA GA 30346		GA 300 9-03 UPS NEXT DAY AIR TRACKING#: 1Z F00 100 84 9006 7972		BILLING: P/P DESC: MerchandiseDescriptionText AUTHORIZED RETURN SERVICE RMA: abcdefg	

Fig. 6

**Title of Invention: Systems and Methods for Using a
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```

    <?xml version = "1.0"?>
    <ReturnResponse>
      <Response>
        <TransactionReference>
          <CustomerContext>
            <XpciVersion Version "1.0002"/>
          </CustomerContext>
        </TransactionReference>
        <ResponseStatusCode>1</ResponseStatusCode>
        <ResponseStatusDescription>Success</ResponseStatusDescription>
      </Response>
      <ShipmentResults>
        <ShipmentCharge>
          <TransportationCharges>
            <CurrencyCode>USD</CurrencyCode>
            <MonetaryValue>3.5</MonetaryValue>
          </TransportationCharges>
          <ServiceOptionsCharges>
            <CurrencyCode>USD</CurrencyCode>
            <MonetaryValue>3.5</MonetaryValue>
          </ServiceOptionsCharges>
          <TotalCharges>
            <CurrencyCode>USD</CurrencyCode>
            <MonetaryValue>7.00</MonetaryValue>
          </TotalCharges>
        </ShipmentCharges>
        <BillingWeight>
          <UnitOfMeasurement>
            <Code>LBS</Code?>
          </UnitOfMeasurement>
          <Weight>0</Weight>
        </BillingWeight>
        <ShipmentIdentificationNumber>1Z123BDS4561268F9L</ShipmentIdentificaitonNumber>
        <PackageResults>
          <TrackingNumber>1Z123BDS4561268F9L</TrackingNumber>
          <TransportationCharges>
            <CurrencyCode>USD</CurrencyCode>
            <MonetaryValue>3.5</MonetaryValue>
          </TransportationCharges>
          <ServiceOptionsCharges>
            <CurrencyCode>USD</CurrencyCode>
            <MonetaryValue>3.5</MonetaryValue>
          </ServiceOptionsCharges>
          <TotalPackageCharges>
            <CurrencyCode>USD</CurrencyCode>
            <MonetaryValue>7.00</MonetaryValue>
          </TotalPackageCharges>
        </PackageResults>
      </ReturnResponse>
    </ReturnResponse>

```

500

505

510

515

520

525

530

535

Fig. 1

**Title of Invention: Systems and Methods for Using a
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----- Original Message -----

From: ShipperName(MERCH) [mailto:esc1cbf@ups.com]
Sent: Tuesday, March 06, 2001 11:50 AM
To: esc1gsc@ups.com
Subject: ReturnNotSubjectTest

UPS ReturnNotification

Message:

This notice is to alert you that a shipment is in transit to:
ShipToAttnName*(VENDOR)
ShipToCompanyName(VENDOR0) 420
33 ShipToAddr1(VENDOR)
USShipToAddr2(VENDOR)
USShipToAddr3(VENDOR)
Atlanta, GA 30346

This shipment was processed on Tue mar 06 11:49:57 EST 2001 by:
ShipFromAttnName(JOEC)
ShipFromCompanyName(JOEC)
11 ShipFromAddr1(JOEC) 415
USShipFromAddr2(JOEC)
USShipFromAddr3(JOEC)
Long Island City, NY 11101

This shipment was processed by UPS OnLine Tools.
To learn more about the benefits fo shipping with UPS OnLine, please4 see:
<http://ec,ups.com>

Shipment Detail:
Tracking# for Shipment: 1ZF001008493498233 375
Merchandise Description: MerchandiseDescriptionTest 460

Additional Detail:
UPS Service Level: Next Day Air 427
Shipment Weight: 4.0 LBS 430
RMA: abcdefg 470

You can track the shipment at any time from the following URL:
<http://wwwapps.ups.com/etracking/tracking.cgi?tracknum=1ZF001008493498233>
Or go to <http://wwwapps.ups.com/etracking/tracking.cgi>
and enter the tracking number.

Fig. 8A

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560
340
415
420
460
430
470
375

```
<?xml version="1.0"?>
- <returnNotificationEMail>
- <Shipper>
  <Name>ShipperName(MERCH)</Name>
  <AttentionName>ShipperAttnName*MERCH</AttentionName>
- <Address>
  <AddressLine1>22 ShipperAddr1</AddressLine1>
  <City>Belle Mead</City>
  <StateProvinceCode>NJ</StateProvinceCode>
  <PostalCode>08502</PostalCode>
  <Country>US</Country>
</Address>
</Shipper>
- <ShipFrom>
  <CompanyName>ShipFromCompanyName(JOEC)</CompanyName>
  <AttentionName>ShipFromAttnName(JOEC)</AttentionName>
- <Address>
  <AddressLine1>11 ShipFromAddr1(JOEC)</AddressLine1>
  <AddressLine2>USShipFromAddr2(JOEC)</AddressLine2>
  <AddressLine3>USShipFromAddr3(JOEC)</AddressLine3>
  <City>Long Island City</City>
  <StateProvinceCode>NY</StateProvinceCode>
  <PostalCode>30346</PostalCode>
  <Country>US</Country>
</Address>
</ShipFrom>
- <ShipTo>
  <CompanyName>ShipperName(MERCH)</CompanyName>
- <Address>
  <AddressLine1>33 ShipToAddr1(VENDOR)</AddressLine1>
  <AddressLine2>USShipToAddr2(VENDOR)</AddressLine2>
  <AddressLine3>USShipToAddr3(VENDOR)</AddressLine3>
  <City>Atlanta</City>
  <StateProvinceCode>GA</StateProvinceCode>
  <Country>US</Country>
</Address>
</ShipTo>
<Description>MerchandiseDescriptionTest</Description>
- <packageweight>
- <UnitOfMeasurement>
  <Code>LBS</Code>
</UnitOfMeasurement>
  <Weight>4.0</Weight>
</PackageWeight>
- <ReferenceNumber>
  <Code>75</Code>
  <Value>abcdefg</Value>
</ReferenceNumber>
  <TrackingNumber>1ZF001008493498233</TrackingNumber>
</ReturnNotificationEMail>
```

Fig. 8B

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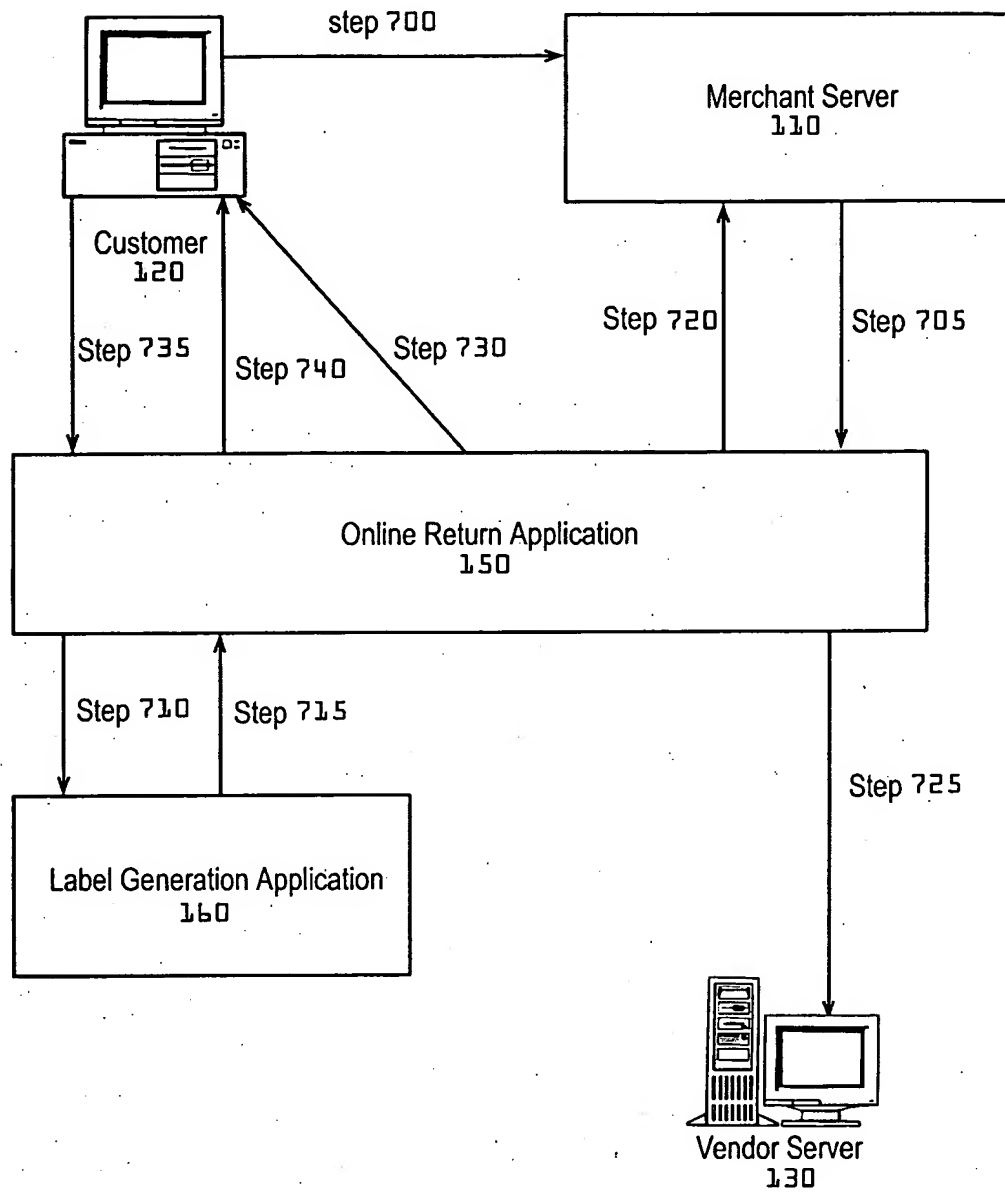


Fig. 9

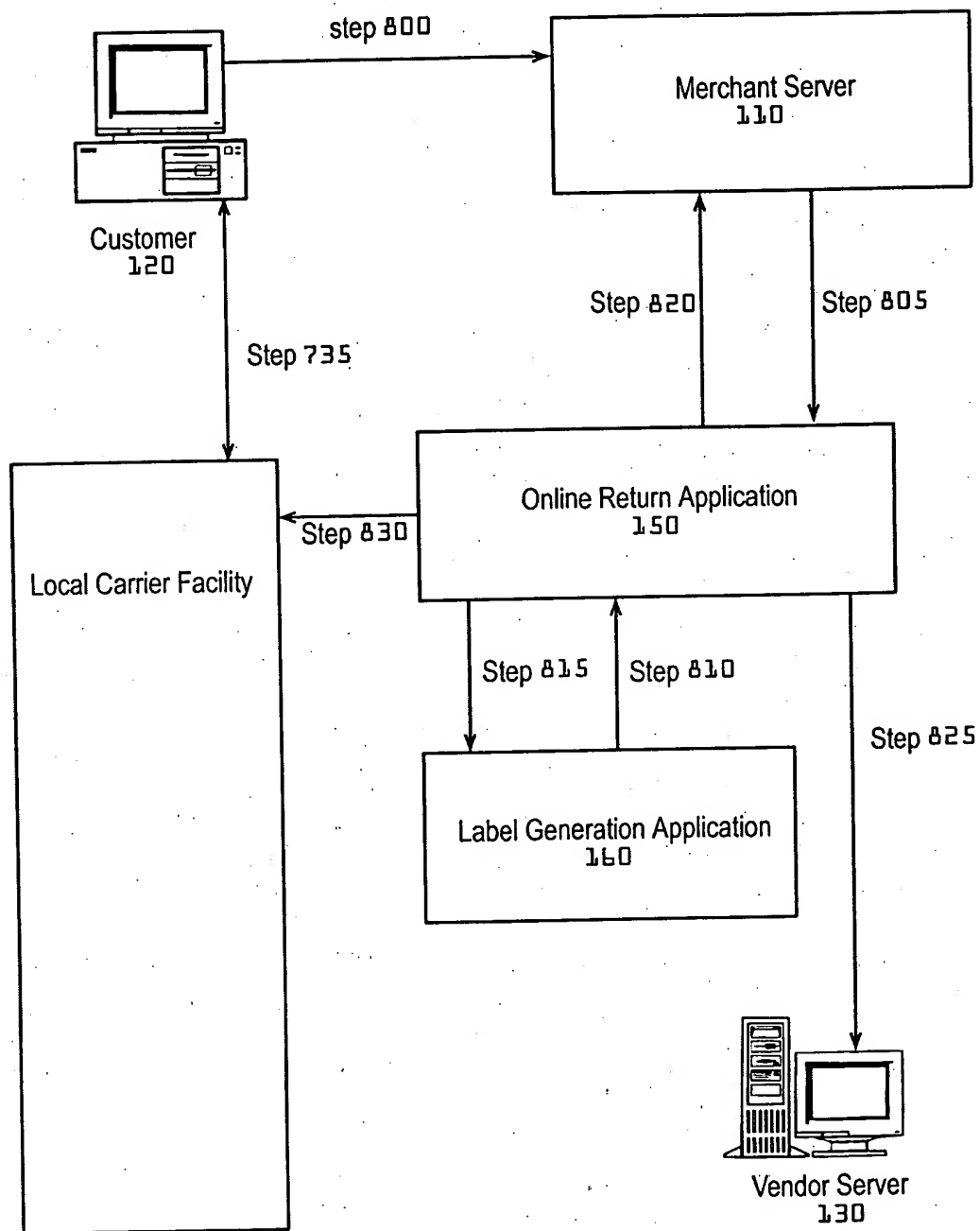


Fig. 10

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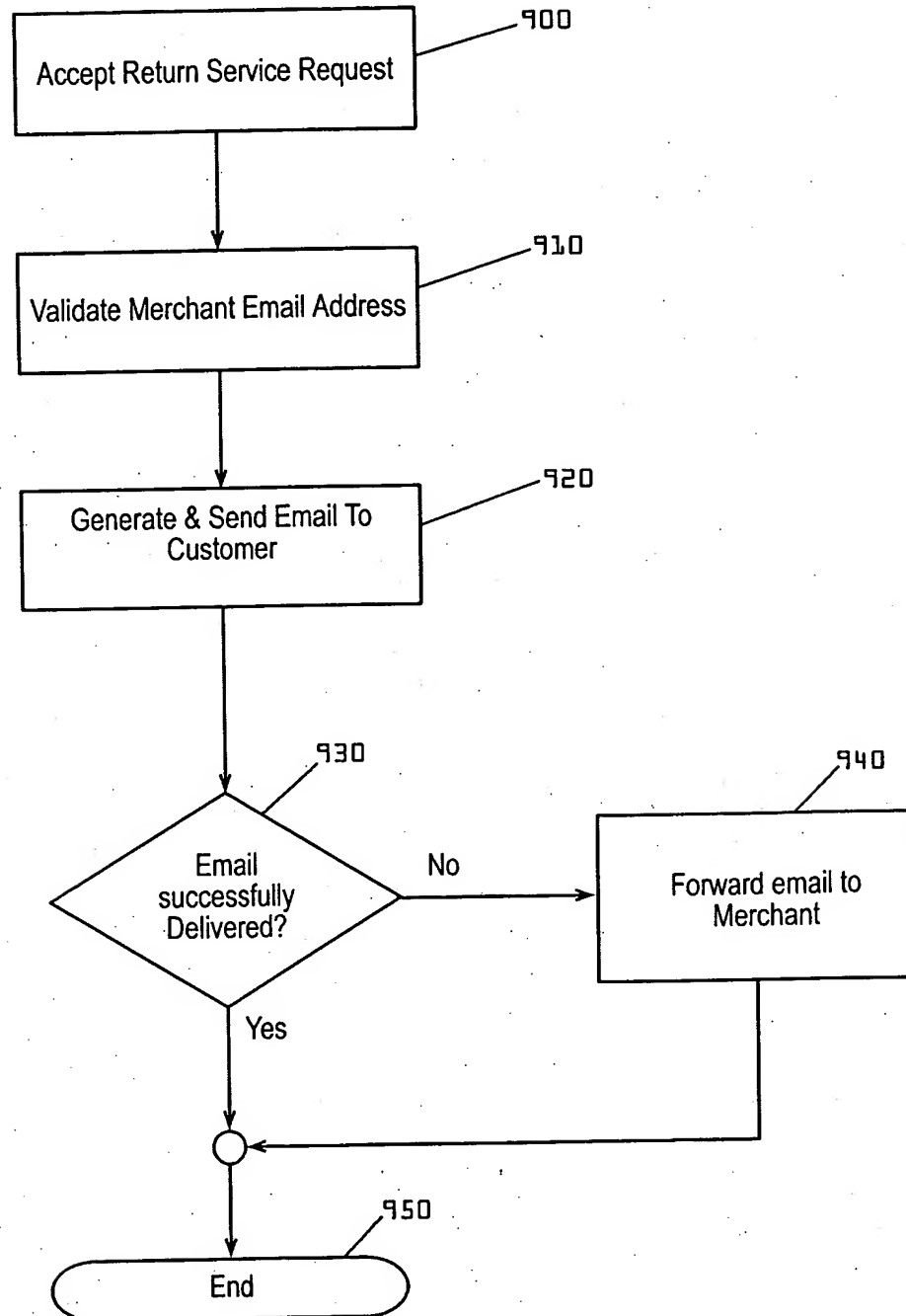


Fig. 11

Title of Invention: Systems and Methods for Using a Web Portal to Integrate Into a Carrier Return System

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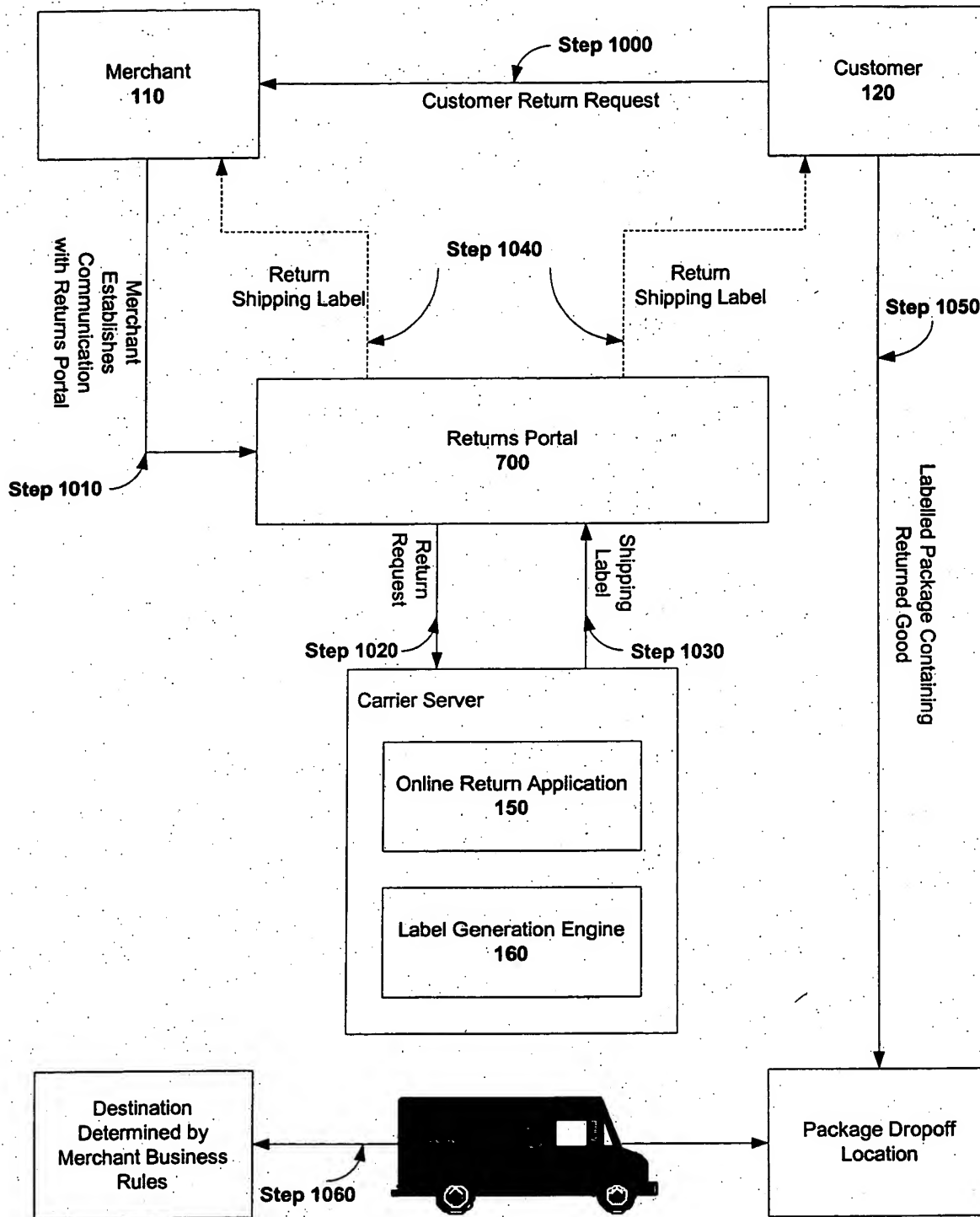


Fig. 12

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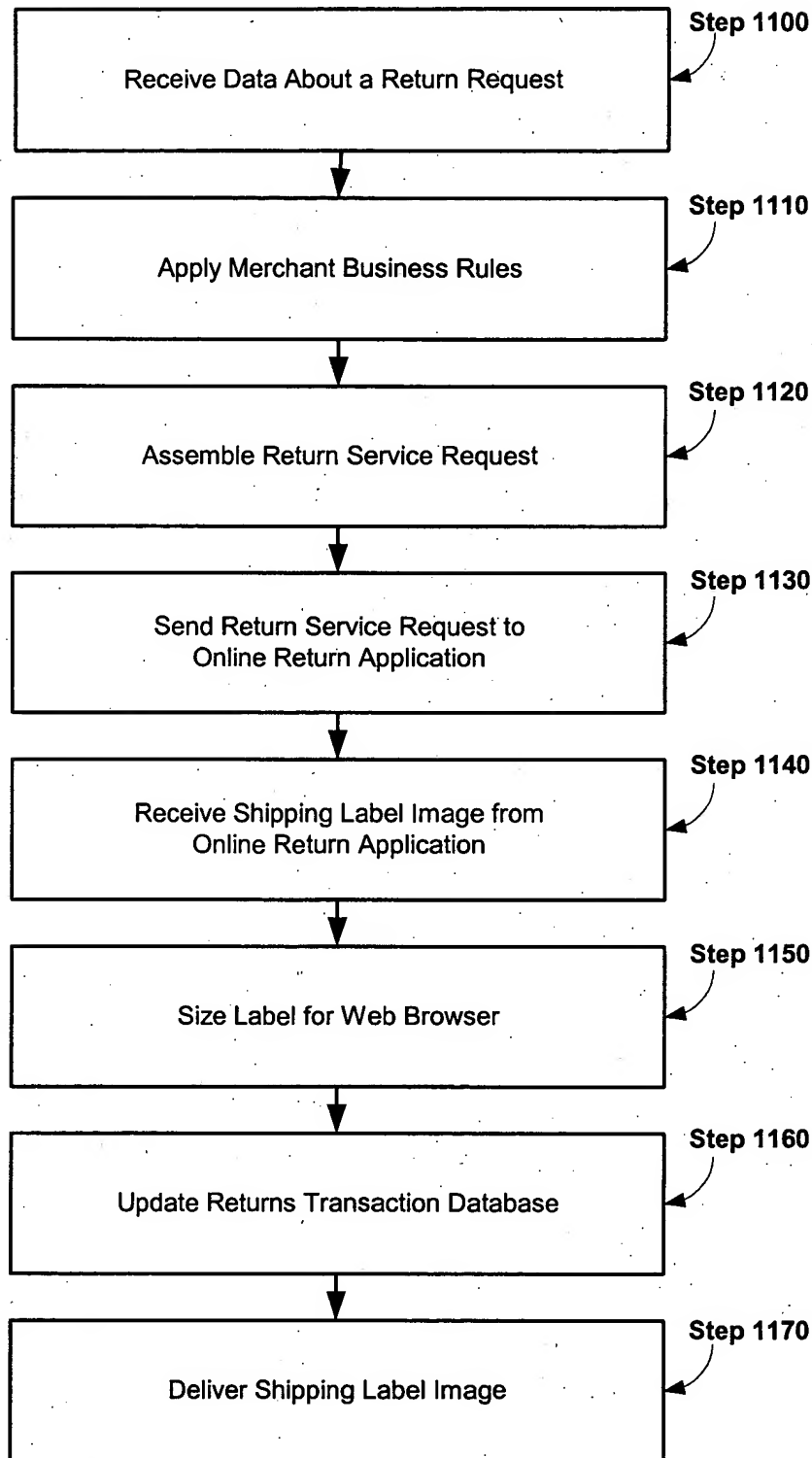


Fig. 13